

The NeuGuard™ Program

What is it?

A comprehensive support & warranty program that instills confidence and provides assurances throughout your liquid cooling journey with Accelsius' NeuCool™ solution.

Bolstered by a highly responsive network of professional service team members, NeuGuard includes a multi-year warranty that is insurance-backed and, in the unlikely event of an IT "leak," includes defined coverage.*



Tailored to meet your needs

Robust, Enterprise-Grade Design

- Superior serviceability with multiple redundancies and hot-swap capabilities

Ecosystem Partners

- Network of global service partners deliver tech support, warranty repair, and professional services

Professional Services

- Integration, deployment, commissioning, training, and lifecycle management
- Training and certification programs for channels and service partners

How NeuGuard Insurance Backs Our NeuCool Solution

- 2-5-year limited warranty underwritten by **CNA****, one of the largest U.S. commercial property and casualty insurance companies with over 125 years of experience
- Covers consequential damages yet poses very little risk, given that our R1233zd refrigerant and robust system design will not cause catastrophic IT failure during normal server uptime
- Supports our positioning as the most robust and reliable enterprise-grade cooling solution



1835 Kramer Lane Suite 2-180
Austin, TX 78758

www.accelsius.com

info@accelsius.com

*up to \$100K per server per incidence

**underwritten by Continental Casualty Company, a CNA member company

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