

# The NeuGuard™ Program

## What is it?

A comprehensive support & warranty program that instills confidence and provides assurances throughout your liquid cooling journey with Accelsius' NeuCool™ solution.

Bolstered by a highly responsive network of professional service team members, NeuGuard includes a multi-year warranty that is insurance-backed and, in the unlikely event of an IT "leak," includes defined coverage.\*



## Tailored to meet your needs

### Robust, Enterprise-Grade Design

- Superior serviceability with multiple redundancies and hot-swap capabilities

### Ecosystem Partners

- Network of global service partners deliver tech support, warranty repair, and professional services

### Professional Services

- Integration, deployment, commissioning, training, and lifecycle management
- Training and certification programs for channels and service partners

## How NeuGuard Insurance Backs Our NeuCool Solution

- 2-5-year limited warranty underwritten by **CNA**\*\* , one of the largest U.S. commercial property and casualty insurance companies with over 125 years of experience
- Covers consequential damages yet poses very little risk, given that our R1233zd refrigerant and robust system design will not cause catastrophic IT failure during normal server uptime
- Supports our positioning as the most robust and reliable enterprise-grade cooling solution



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\*up to \$100K per server per incidence

\*\*underwritten by Continental Casualty Company, a CNA member company

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